

| Microsoft Office                    |      |         |                |         |      |      |
|-------------------------------------|------|---------|----------------|---------|------|------|
| Norwich                             | Days | May     | Jun            | Jul     | Aug  | Pric |
| Microsoft Excel                     |      |         |                |         |      |      |
| Introduction                        | 1    | 2 / 13  | 3 / 20         | 2 / 17  | 2/15 | £24  |
| Intermediate                        | 1    | 3 / 14  | 4 / 21         | 3 / 18  | 5/16 | £24  |
| Advanced - Level 1                  | 1    | 28      | 27             | 22      | 20   | £24  |
| Advanced - Level 2                  | 1    | 29      | 28             | 23      | 21   | £24  |
| Visual Basic                        | 2    | *       | *              | *       | *    | £55  |
| Microsoft Word                      |      |         |                |         |      |      |
| Introduction                        | 1    | *       | *              | *       | 13   | £24  |
| Intermediate                        | 1    | 7       | *              | *       | 14   | £24  |
| Advanced                            | 1    | *       | *              | *       | *    | £24  |
| Microsoft Access                    |      |         |                |         |      |      |
| Introduction                        | 2    | *       | *              | *       | *    | £49  |
| Intermediate                        | 1    | *       | *              | *       | *    | £29  |
| Advanced                            | 1    | *       | *              | *       | *    | £29  |
| Microsoft Outlook                   |      |         |                |         |      |      |
| Introduction                        | 1    | *       | *              | *       | *    | £29  |
| Microsoft PowerPoint                |      |         |                |         |      |      |
| Introduction                        | 1    | *       | *              | *       | *    | £29  |
| Advanced                            | 1    | *       | *              | *       | *    | £29  |
| Microsoft Project                   |      |         |                |         |      |      |
| Introduction                        | 2    | *       | 6 - 7 / 24 -25 | 30 - 31 | *    | £49  |
|                                     |      |         |                |         |      |      |
| Microsoft Office 365 Apps           |      |         |                |         |      |      |
| Norwich                             | Days | May     | Jun            | Jul     | Aug  | Pric |
| Introduction to Teams in Office 365 |      |         |                |         |      |      |
| Introduction                        | 1    | *       | *              | *       | *    | £27  |
| Power BI                            | '    |         | 1              |         |      |      |
| Introduction                        | 2    | 20 - 21 | 17 - 18        | 25 - 26 | *    | £69  |
| Power Apps                          |      |         |                |         |      |      |
| Introduction                        | 2    | *       | *              | *       | *    | £97  |
| Power Automate                      | ,    |         | •              | •       | •    |      |
| Introduction                        | 1    | *       | *              | *       | *    | £6   |
|                                     |      |         |                |         |      |      |
| Web Design                          |      |         |                |         |      |      |

| Web Design   |      |     |     |     |     |       |
|--------------|------|-----|-----|-----|-----|-------|
| Norwich      | Days | May | Jun | Jul | Aug | Price |
| Wordpress    |      |     |     |     |     |       |
| Introduction | 1    | *   | *   | *   | *   | £250  |

| Data Protection                         |      |     |                 |     |     |       |
|---|------|-----|-----------------|-----|-----|-------|
|   | Days | May | Jun             | Jul | Aug | Price |
| GDPR – Data protection in the workplace | 1/2  | *   | 10 (am) virtual | *   | *   | £250  |

| Cyber Security                               |   |  |  |  |  |
|--|---|--|--|--|--|
| Cyber Security for Business Owners & Leaders |   |  |  |  |  |
| Cyber Security Staff Awareness               | These courses are available as in-house / bespoke training. Contact us for more details |  |  |  |  |
| Preparing for Cyber Essentials Accreditation |   |  |  |  |  |



| Technical & Programming   |          |             |                                    |  |             |        |
|---|----------|-------------|------------------------------------|--|-------------|--------|
| Norwich   | Days     | May         | Jun                                | Jul  | Aug         | Price  |
| C# .Net Programming   |          |             |                                    |  |             |        |
| Introduction  | 3        | *           | *                                  | *  | *           | £1,395 |
| Developing Windows Applications                                   | 3        | *           | *                                  | *  | *           | £1,395 |
| Exchange Server   |          |             |                                    | 1  |             |        |
| Installing and Managing   | 3        | *           | *                                  | *  | *           | £1,395 |
| PowerShell  |          |             |                                    |  |             |        |
| Administration and Scripting                                      | 3        | *           | *                                  | *  | *           | £1,395 |
| SQL Server  | -1       |             |                                    |  |             |        |
| Install & Admin   | 3        | *           | *                                  | *  | *           | £1,395 |
| Programming and Development                                       | 3        | *           | *                                  | *  | *           | £1,395 |
| SharePoint  |          | I           | I.                                 | 1  | 1           |        |
| Online (Office 365)   | 3        | *           | *                                  | *  | *           | £1,395 |
| Window Server   |          |             |                                    |  |             |        |
| Configuring, Managing and Maintaining                             | 3        | *           | *                                  | *  | *           | £1,395 |
|   |          |             |                                    |  |             |        |
| Adobe Creative Suite  |          |             |                                    |  |             |        |
| Norwich   | Days     | May         | Jun                                | Jul  | Aug         | Price  |
| Adobe Creative Cloud Essentials                                   |          |             |                                    |  |             |        |
| Introduction  | 1        | *           | *                                  | *  | *           | £375   |
| Adobe Creative Design Techniques                                  |          |             |                                    |  |             |        |
| Introduction  | 1        | *           | *                                  | *  | *           | £375   |
| Illustrator   |          |             |                                    |  |             |        |
| Introduction  | 2        | *           | 12-13                              | *  | *           | £495   |
| Advanced  | 1        | *           | 14                                 | *  | *           | £375   |
| InDesign  | <u> </u> |             | 17                                 | 1  | <u> </u>    | 2070   |
| Introduction  | 2        | *           | 10-11                              | *  | *           | £495   |
| Advanced  | 1        | *           | *                                  | *  | *           | £375   |
|   | '        |             | ,                                  | , and the second | ,           | £3/3   |
| Photoshop   |          | *           | *                                  | *  | *           | £495   |
| Introduction  | 2        | *           | *                                  | *  | *           | _      |
| Advanced  | 1        | *           | *                                  | *  | *           | £375   |
| District Mandagation  |          |             |                                    |  |             |        |
| Digital Marketing   | Dave     | Mari        | line                               | Jul  | Asse        | Price  |
| Norwich Social Media  | Days     | May         | Jun                                | Jui  | Aug         | Price  |
| Introduction to Social Media                                      | 1/2      | *           | *                                  | *  | *           | £195   |
| SEO & PCC   | 1/2      |             |                                    |  |             | 2170   |
| Google Analytics 4  | 1/2      | *           | *                                  | *  | *           | £195   |
| SEO Essentials: Strategies To Boost Your Organic Rankings         | 1/2      | *           | *                                  | *  | *           | £195   |
| SEO Essentials, Strategies 10 Boost Your Organic Rankings  Videos | 1/2      | ^           | ^                                  | ^  | ^           | £195   |
|   |          | *           | 10 ()                              | *  | *           | 0600   |
| Create Video Animation with Adobe After Effects and Illustrator   | 2        |             | 19 (am)<br>*                       |  |             | £600   |
| Filmmaking for Business with Adobe Express – Beginners            | 1        | *           |                                    | *  | *           | £300   |
| Video Editing with Adobe Premiere Pro – Beginners                 | 1        | *           | *                                  | *  | *           | £300   |
| Other courses   |          |             |                                    |  |             |        |
| Data Visualisation and Infographics                               | 1        | *           | *                                  | *  | *           | £350   |
|   | 1        |             |                                    |  |             |        |
| Creative Marketing Strategy Writing Effective Online Content      | _        | These cours | ses are available as in-house / be | espoke training. Contact us for mo   | ore details |        |



# **Management Training & Personal Development**

# Norwich

Drive with ILM Level 5 Award in Management - Director & Senior Management Development - 6 full day sessions - 9.30am - 4.30pm

| June - July Classroom         | 6, 13, 20 June, 4, 11 and 18 July          | £3,200 |
|-------------------------------|--|--------|
| September - October Classroom | 20, 27 September, 4, 11, 18 and 25 October | £3,200 |

### Forefront with ILM Level 3 Award in First Line Management - Team Leader Development - 6 half day sessions - 9am - 1pm

| June - July (1) Classroom     | 4, 11, 18 June, 2, 9 and 16 July           | £1,850 |
|-------------------------------|--|--------|
| June - July (2) Classroom     | 13, 20, 27 June, 4, 11 and 18 July         | £1,850 |
| September - October Classroom | 12, 19, 26 September, 3, 10 and 17 October | £1,850 |

## Elevate - Advancing Female Leadership for Business and Career Success - 5 half day sessions - 9am - 1pm

| May - June Classroom        | 16, 23 May, 6, 13 and 20 June         | £1,395 |
|-----------------------------|---------------------------------------|--------|
| November - December Virtual | 6, 13, 20, 27 November and 4 December | £1,395 |

### Empower - Communication & Influencing Skills - 1 full day and 3 half day sessions - 9am - 1pm

| October Classroom | 2, 9, 16 and 23 October | £1,250 |
|-------------------|-------------------------|--------|
|-------------------|-------------------------|--------|

# Supervisiory Skills Norwich Days May Jun Jul Aug Price Introduction to Supervisory Skills 2 \* \* \* £550 Further Supervisory Skills 2 \* \* \* £550

| Team Performance                                      |      |     |     |     |     |       |
|---|------|-----|-----|-----|-----|-------|
| Norwich   | Days | May | Jun | Jul | Aug | Price |
| Effective Team Leadership and Motivation              | 1    | 13  | *   | 10  | *   | £250  |
| Managing Your Team with Lawful Performance Management | 1    | *   | *   | *   | *   | £325  |

| Coaching        |      |     |     |     |     |       |
|-----------------|------|-----|-----|-----|-----|-------|
| Norwich         | Days | May | Jun | Jul | Aug | Price |
| Coaching Skills | 1    | *   | *   | *   | *   | £275  |

| Business Skills & Soft Skills                                    | usiness Skills & Soft Skills |     |     |     |     |       |  |  |
|--|------------------------------|-----|-----|-----|-----|-------|--|--|
| Norwich  | Days                         | May | Jun | Jul | Aug | Price |  |  |
| Assertiveness  | 1                            | *   | *   | 30  | *   | £250  |  |  |
| Bids & Tender Writing  | 1                            | *   | *   | *   | *   | £250  |  |  |
| Business Writing Skills  | 1                            | *   | *   | *   | *   | £250  |  |  |
| Communication Skills   | 1                            | *   | *   | *   | *   | £250  |  |  |
| Conducting Effective Meetings                                    | 1                            | *   | 12  | *   | *   | £250  |  |  |
| Critical Thinking  | 1                            | *   | *   | *   | *   | £250  |  |  |
| Influencing Skills   | 1                            | 22  | *   | *   | *   | £250  |  |  |
| Insights Discovery Workshop                                      | 1/2                          | *   | *   | *   | *   | £395  |  |  |
| Minute Taking  | 1                            | 20  | *   | *   | 6   | £250  |  |  |
| NLP Introduction   | 1                            | *   | *   | *   | *   | £250  |  |  |
| PA / Executive Assistant   | 1                            | *   | *   | *   | *   | £250  |  |  |
| Presentation Skills  | 1                            | 14  | *   | *   | 5   | £250  |  |  |
| Project Management Introduction                                  | 1                            | *   | 21  | *   | *   | £285  |  |  |
| Report Writing   | 1                            | 15  | *   | *   | *   | £250  |  |  |
| Solving Problems and Making Decisions                            | 1                            | *   | *   | *   | *   | £295  |  |  |
| Time Management  | 1                            | *   | 5   | *   | 19  | £250  |  |  |
| Train the Trainer  | 1                            | *   | 27  | *   | *   | £285  |  |  |
| Level 2 Introduction to Trainer Skills - City & Guilds Accredted | 1                            | *   | *   | *   | *   | £595  |  |  |

Prices quoted are per person and are exclusive of VAT. Terms and conditions apply. All details correct at time of publication, Jarrold Training reserves the right to change dates, prices and course content without notice.



| Sales & Customer Service      |      |     |     |     |     |       |
|-------------------------------|------|-----|-----|-----|-----|-------|
|                               | Days | May | Jun | Jul | Aug | Price |
| Customer Service              | 1    | 16  | *   | *   | 16  | £250  |
| Dealing with Difficult People | 1    | *   | 26  | *   | *   | £250  |
| Handling Customer Complaints  | 1/2  | *   | *   | *   | *   | £215  |
| Negotiating Skills            | 1    | *   | *   | *   | 2   | £285  |

| Finance                            |      |     |     |     |     |       |
|------------------------------------|------|-----|-----|-----|-----|-------|
|                                    | Days | May | Jun | Jul | Aug | Price |
| Credit Control                     | 1    | *   | *   | *   | *   | £250  |
| Finance for Non-Financial Managers | 1    | *   | 18  | *   | *   | £285  |

| HR                                    |      |     |     |     |     |       |
|---------------------------------------|------|-----|-----|-----|-----|-------|
|                                       | Days | May | Jun | Jul | Aug | Price |
| Appraisal                             | 1    | *   | *   | *   | *   | £250  |
| Conflict Resolution                   | 1    | 24  | *   | *   | *   | £250  |
| Equality, Diversity & Inclusion       | 1/2  | *   | *   | *   | *   | £250  |
| Managing Stress and Workplace Pressue | 1    | *   | *   | *   | *   | £250  |
| Recruitment & Selection               | 1    | *   | *   | *   | *   | £250  |
| Resilience & Wellbeing                | 1    | *   | *   | *   | *   | £250  |

| Project Management                | -    |         |         |                 |         |        |
|-----------------------------------|------|---------|---------|-----------------|---------|--------|
|                                   | Days | May     | Jun     | Jul             | Aug     | Price  |
| ntroduction to Project Management | 1    | *       | 21      | *               | *       | £285   |
| Agile PM                          |      |         |         |                 |         |        |
| oundation                         | 3    | *       | 10 - 12 | *               | 5 - 7   | £1,299 |
| Foundation & Practitioner         | 4    | *       | 10 - 13 | *               | 5 - 8   | £2,095 |
| АРМ                               |      |         |         |                 |         |        |
| Project Fundamentals              | 2    | 1 - 2   | *       | 24 - 25         | *       | £995   |
| Project Management                | 5    | 20 - 24 | *       | 29 July - 2 Aug | *       | £1,99  |
| PRINCE2 ®                         |      |         |         | ·               |         |        |
| oundation                         | 3    | 13 - 15 | *       | 22 - 24         | *       | £1,295 |
| oundation & Practitioner          | 5    | 13 - 17 | *       | 22 - 26         | *       | £1,99  |
| Practitioner Upgrade              | 2    | 16 - 17 | *       | 25 - 26         | *       | £1,29  |
| MSP                               |      |         |         |                 |         |        |
| oundation                         | 3    | 7 - 8   | *       | 1 - 2           | *       | £1,299 |
| oundation & Practitioner          | 5    | 7 - 10  | *       | 1 - 4           | *       | £1,395 |
| Change Management                 |      |         |         |                 |         |        |
| oundation                         | 3    | *       | 3 - 5   | *               | 12 - 14 | £1,395 |
| oundation & Practitioner          | 5    | *       | 3 - 7   | *               | 12 - 16 | £999   |

| Procurement                 |      |     |     |     |     |       |
|-----------------------------|------|-----|-----|-----|-----|-------|
|                             | Days | May | Jun | Jul | Aug | Price |
| Fundamentals of Procurement | 1    | *   | *   | *   | *   | £450  |
| Contract Management         |      | *   | *   | *   | *   | £450  |

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| IOSH  |         |        |                 |     |         |       |
|---|---------|--------|-----------------|-----|---------|-------|
|   | Days    | May    | Jun             | Jul | Aug     | Price |
| Safety, Health and Environment for Construction Workers | 1       | *      | *               | *   | *       | £195  |
| Working Safely  | 1       | *      | *               | 12  | *       | £175  |
| Managing Safely   | 3       | 29 -31 | 4 - 6 / 24 - 26 | *   | 12 - 14 | £545  |
| Managing Safely Refresher                               | 1       | *      | *               | *   | *       | £255  |
| Leading Safely  | 6 hours | *      | *               | *   | *       | £295  |
| Managing Occupational Health and Wellbeing              | 1       | *      | *               | *   | *       | £199  |
| Avoiding Danger from Underground Services               | 1       | *      | *               | *   | *       | £275  |

| NEBOSH  |                |                                    |                               |     |     |        |
|---|----------------|------------------------------------|-------------------------------|-----|-----|--------|
|   | Days           | May                                | Jun                           | Jul | Aug | Price  |
| NEBOSH Awards   |                |                                    |                               |     |     |        |
| Award in Health and Safety at Work                          | 3              | *                                  | *                             | *   | *   | £595   |
| HSE Introduction to Incident Investigation                  | 1              | *                                  | 3                             | *   | *   | £315   |
| NEBOSH Certificates   |                |                                    |                               |     |     |        |
| HSE Certificate in Health and Safety Leadership Excellence  | 1              | *                                  | *                             | 19  | *   | £325   |
| National General Certificate                                | 10 + exam      | Next course starts 3 June 2024     |                               |     |     | £1,795 |
| Construction Certificate                                    | 10 + exams     | Next course starts 9 September     | 2024                          |     |     | £1,795 |
| Environmental Certificate                                   | 5 + exams      | Next course starts 1 May 2024      | Next course starts 1 May 2024 |     |     |        |
| Fire Certificate  | 5 + exams      | Next course starts 21 October 2024 |                               |     |     | £995   |
| NEBOSH Dipolma  | NEBOSH Dipolma |                                    |                               |     |     |        |
| Level 6 Diploma For Occupational Health & Safety Management | 30 + exams     | Next course starts 22 July 2024    |                               |     |     | £5,995 |

Please visit our website for the full course information and future start dates

# Other Health & Safety Accredited Courses

|  | Days | May                             | Jun     | Jul | Aug | Price |
|--|------|---------------------------------|---------|-----|-----|-------|
| CITB Site Safety Plus                                |      |                                 |         |     |     |       |
| SMSTS - CITB Site Management Safety Training Scheme  | 1    | *                               | *       | *   | *   | £655  |
| SSSTS - CITB Site Supervision Safety Training Scheme | 1    | *                               | *       | *   | *   | £385  |
| IEMA   |      |                                 |         |     |     |       |
| Foundation Certificate In Environmental Management   | 5    | Next course starts 13 September | er 2024 |     |     | £995  |

| First Aid                                 |         |         |     |     |       |       |
|---|---------|---------|-----|-----|-------|-------|
|   | Days    | May     | Jun | Jul | Aug   | Price |
| Qualsafe                                  |         |         |     |     |       |       |
| Emergency First Aid at Work Level 3 Award | 1       | *       | 24  | *   | *     | £110  |
| First Aid at Work Level 3 Award           | 3       | *       | *   | *   | *     | £330  |
| Mental Health England                     |         |         |     |     |       |       |
| Mental Health First Aiders                | 2       | 30 - 31 | *   | *   | 5 - 6 | £325  |
| Mental Health First Aid Champions         | 1       | *       | *   | *   | *     | £200  |
| Mental Health Awareness                   | 4 hours | *       | *   | *   | *     | £125  |

| Elearning  |   |
|--|---|
| Introduction to Health and Safety in the Workplace | This elearning package is available as in-house / bespoke training. Contact us for more details |

Contact us for details on our other elearning course packages

Please view our Health and Safety Brochure for a full list of courses available